

Internet of Things, People, and Processes

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Acknowledgements

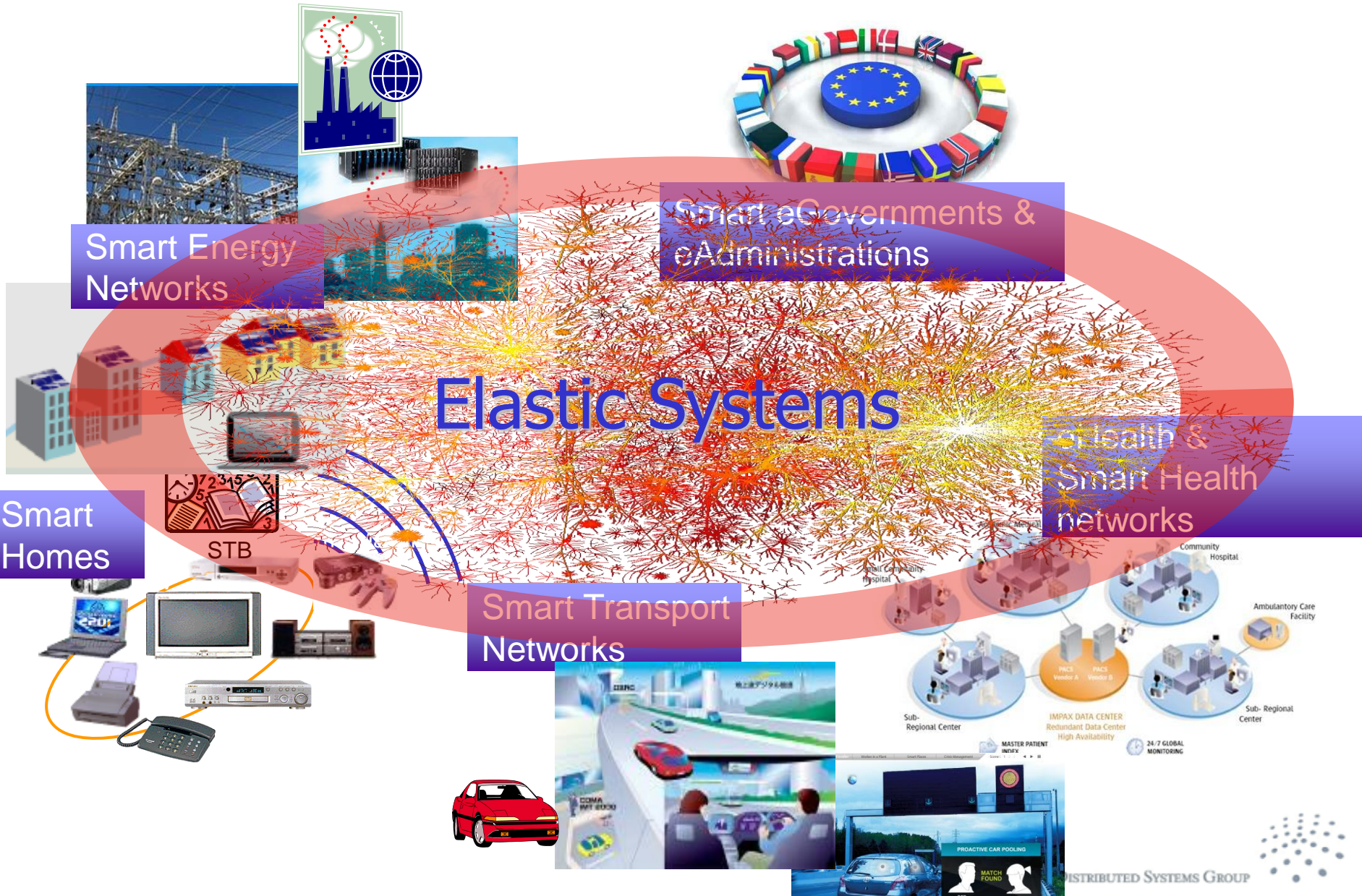
Includes some joint work with Hong-Linh Truong, Muhammad Z.C. Candra, Georgiana Copil, Duc-Hung Le, Daniel Moldovan, Stefan Nastic, Mirela Riveri, Sanjin Sehic, Ognjen Scekic



NOTE: The content includes some ongoing work



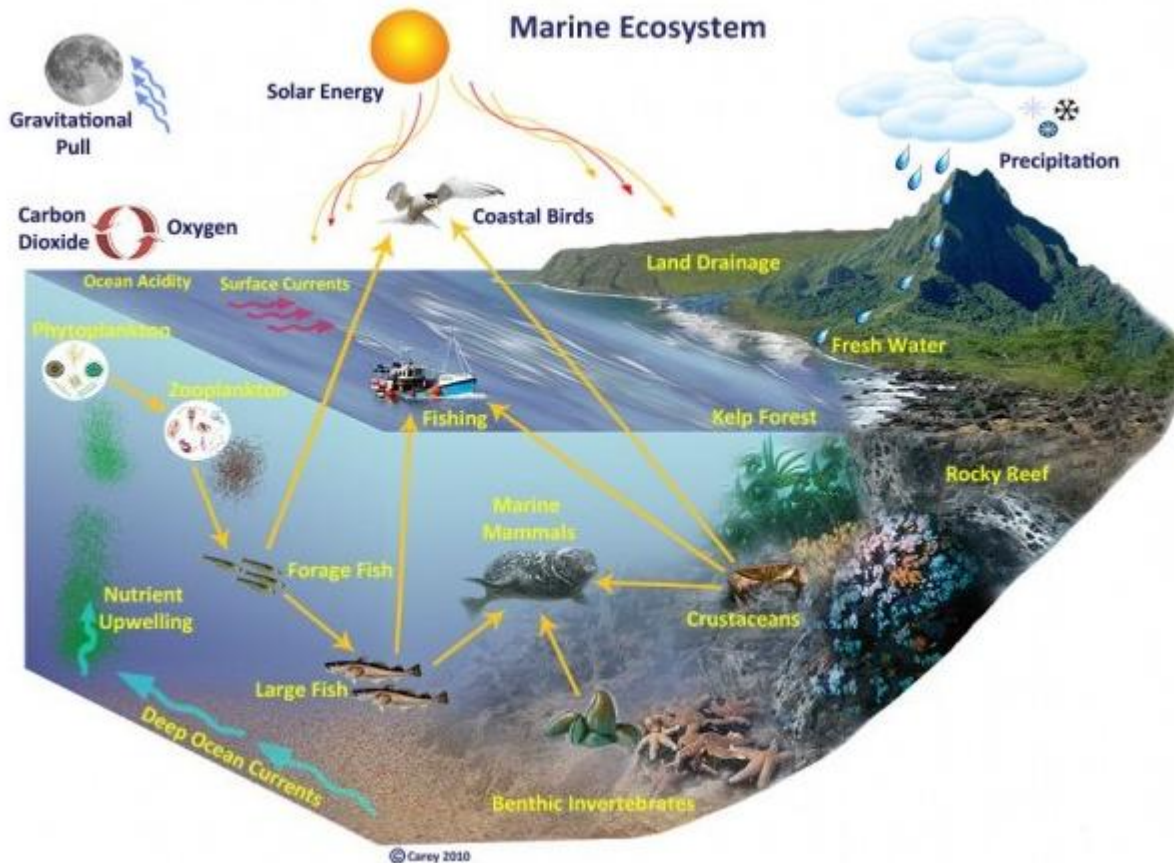
Smart Evolution – People, Services, Things



1. “Resources” provided as services
2. Illusion of infinite resources
3. Usage-based pricing model ->
New and connected business models



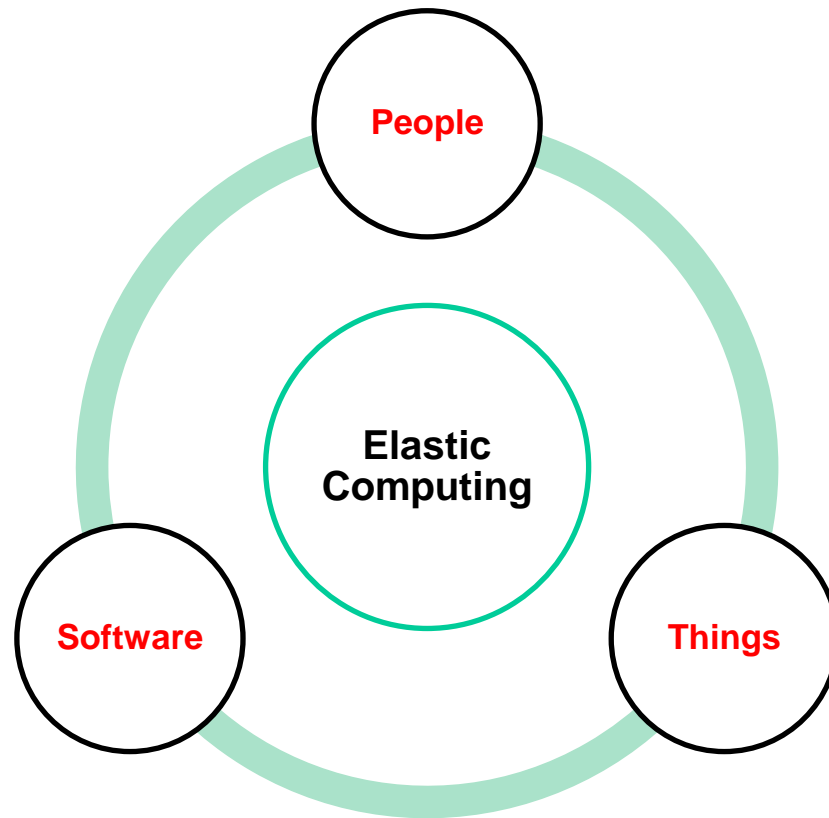
Think Ecosystems: People, Services, Things

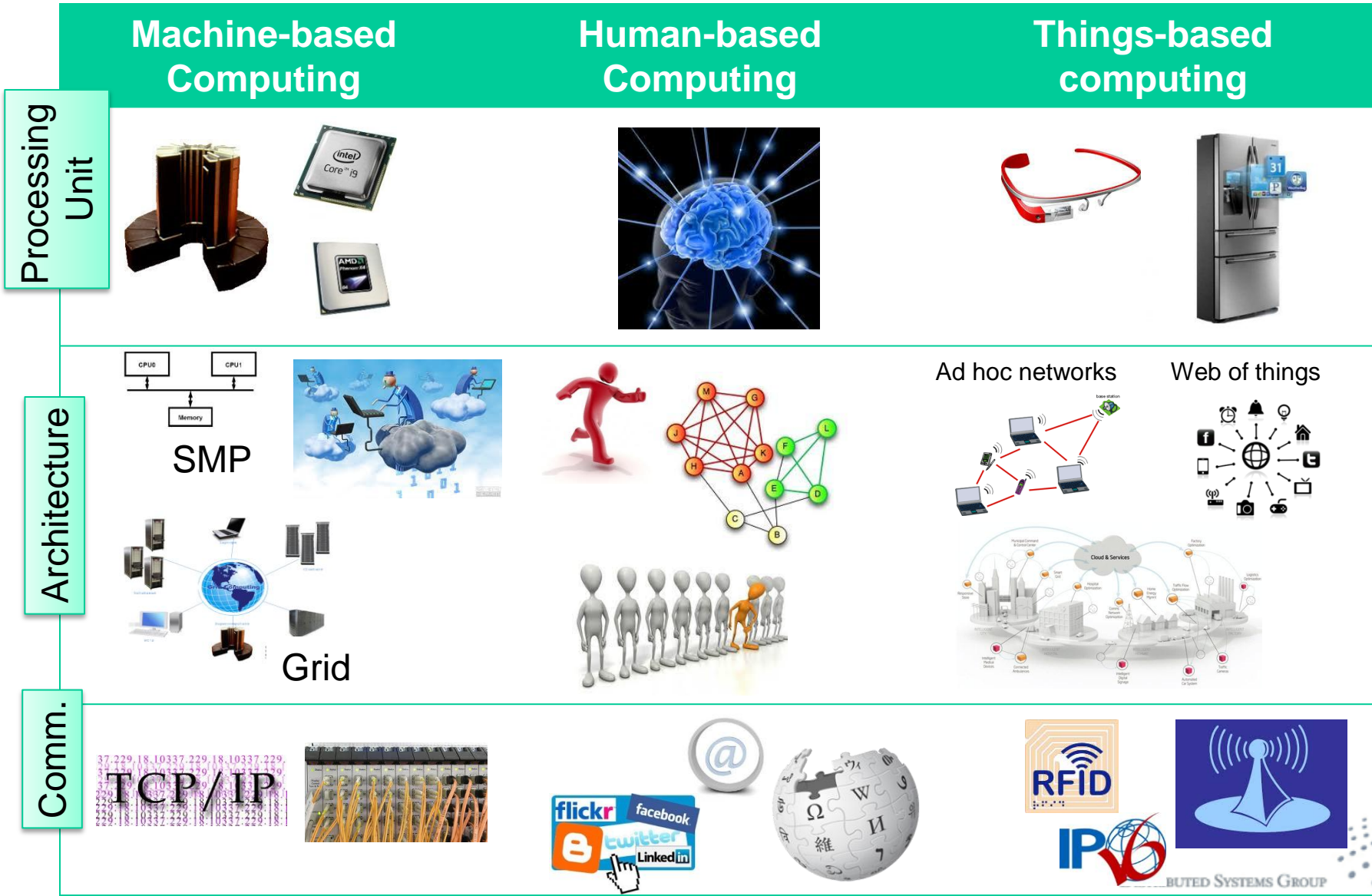


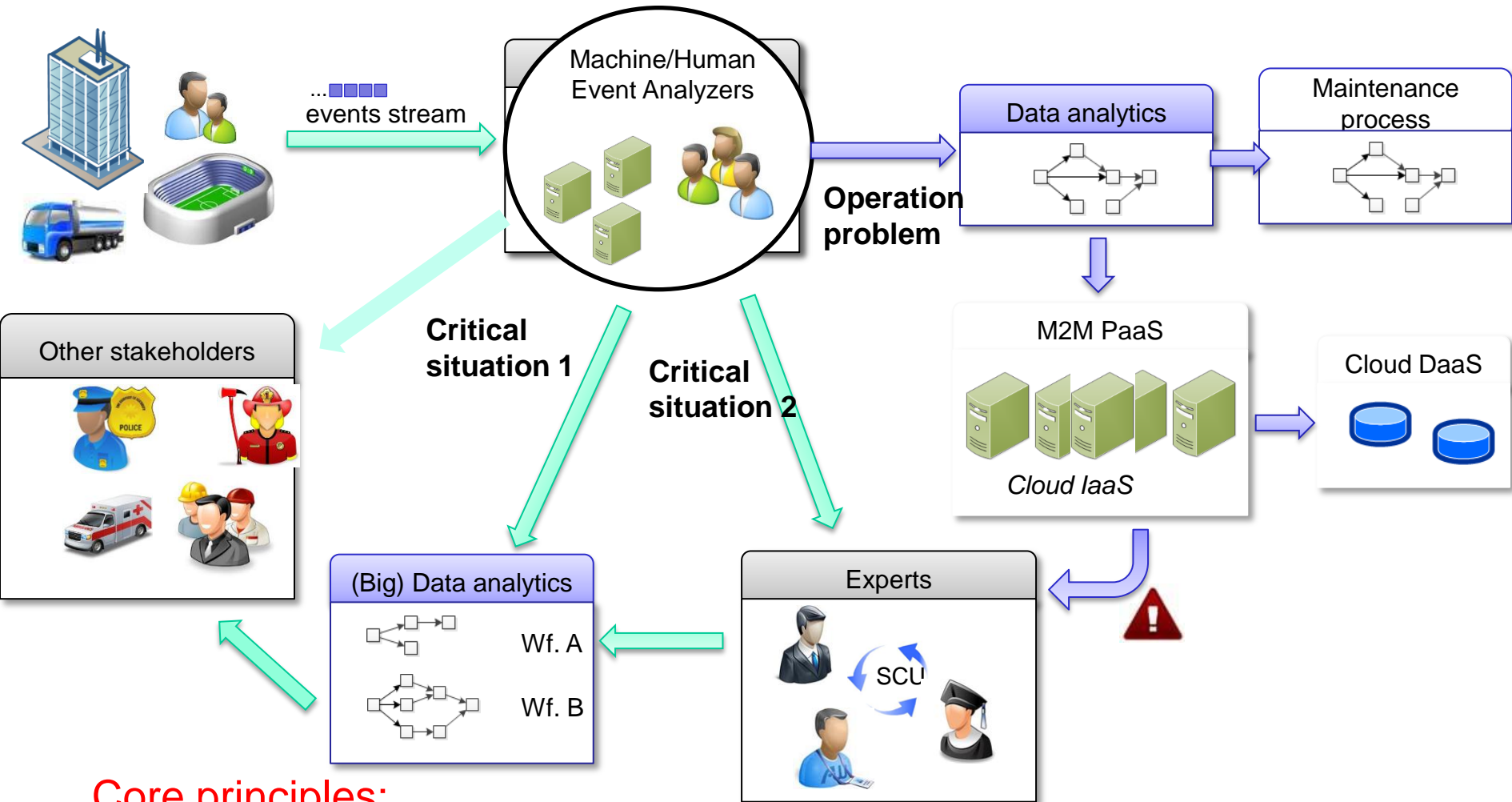
Diverse users with complex networked dependencies and intrinsic adaptive behavior – has:

- 1. Robustness mechanisms:** achieving stability in the presence of disruption
- 2. Measures of health:** diversity, population trends, other key indicators

Approach







Core principles:

- Human computation capabilities under elastic service units
- “Programming” human-based units together with software-based units



Elasticity \neq Scalability



Resource elasticity

Software / human-based computing elements, multiple clouds



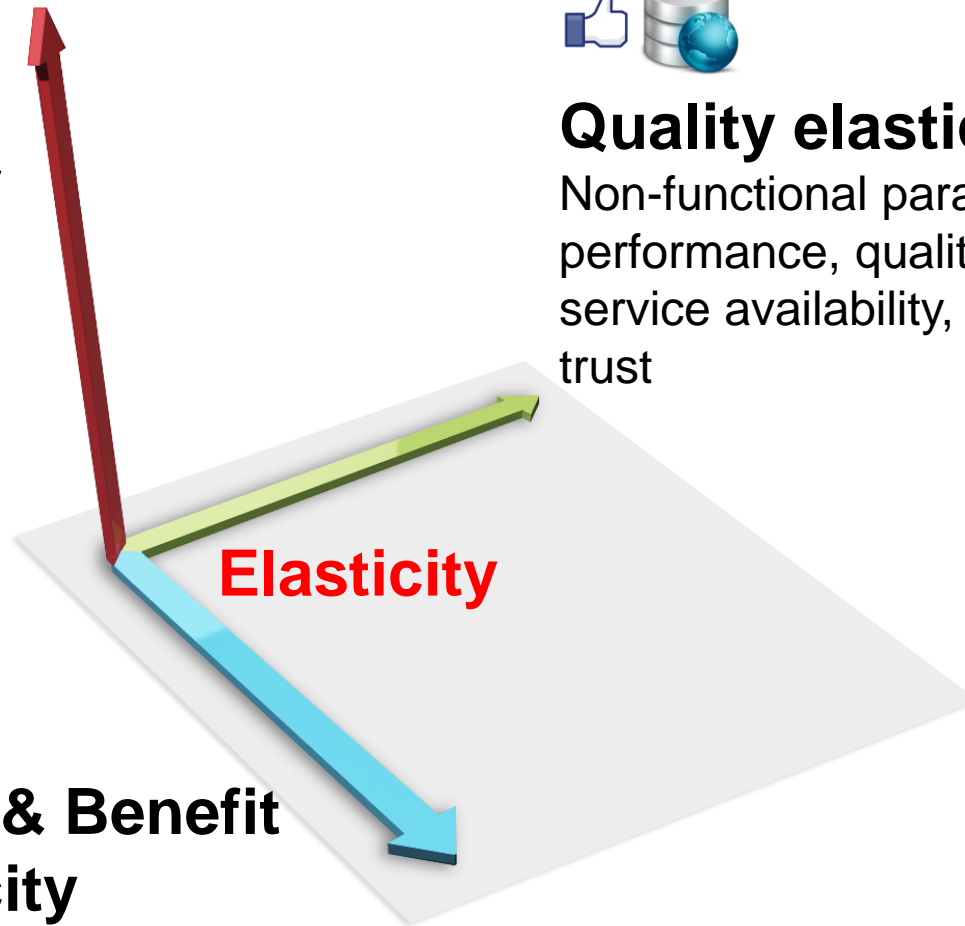
Quality elasticity

Non-functional parameters e.g., performance, quality of data, service availability, human trust



Costs & Benefit elasticity

rewards, incentives



- Multi-dimensional Elasticity
- Service computing models
- Cloud provisioning models



Schahram Dustdar, Hong Linh Truong: *Virtualizing Software and Humans for Elastic Processes in Multiple Clouds- a Service Management Perspective*. IJNGC 3(2) (2012)





1. Demand elasticity

Elastic demands from consumers

2. Output elasticity

Multiple outputs with different price and quality

3. Input elasticity

Elastic data inputs, e.g., deal with opportunistic data

4. Elastic pricing and quality models associated resources



Diverse types of elasticity requirements

- **Application user:** “If the cost is greater than 800 Euro, there should be a scale-in action for keeping costs in acceptable limits”
- **Software provider:** “Response time should be less than amount X varying with the number of users.”
- **Developer:** “The result from the data analytics algorithm must reach a certain data accuracy under a cost constraint. I don’t care about how many resources should be used for executing this code.”
- **Cloud provider:** “When availability is higher than 99% for a period of time, and the cost is the same as for availability 80%, the cost should increase with 10%.”

Internet of Things and elasticity

Smart City Dubai Pacific Controls

Command Control Center

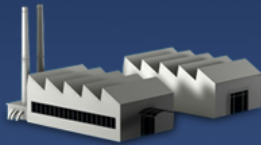


- SMEs
- Dashboards
- User interfaces
- Reports
- Carbon footprint measurement
- Benchmarking
- Remote monitoring
- Engineers



Villas

- Fire
- Safety & security
- Energy
- HVAC
- CCTV
- Carbon footprint



Factories

- Fire
- Lift
- Safety & security
- Energy
- Chiller / HVAC
- Boiler
- CCTV
- Carbon footprint



Schools

- Fire
- Safety & security
- Energy
- Chiller / HVAC
- CCTV
- Carbon footprint



Commercial & residential
buildings

- Fire
- Lift
- Safety & security
- Energy
- Chiller / HVAC
- Boiler
- CCTV
- Carbon footprint



Utilities

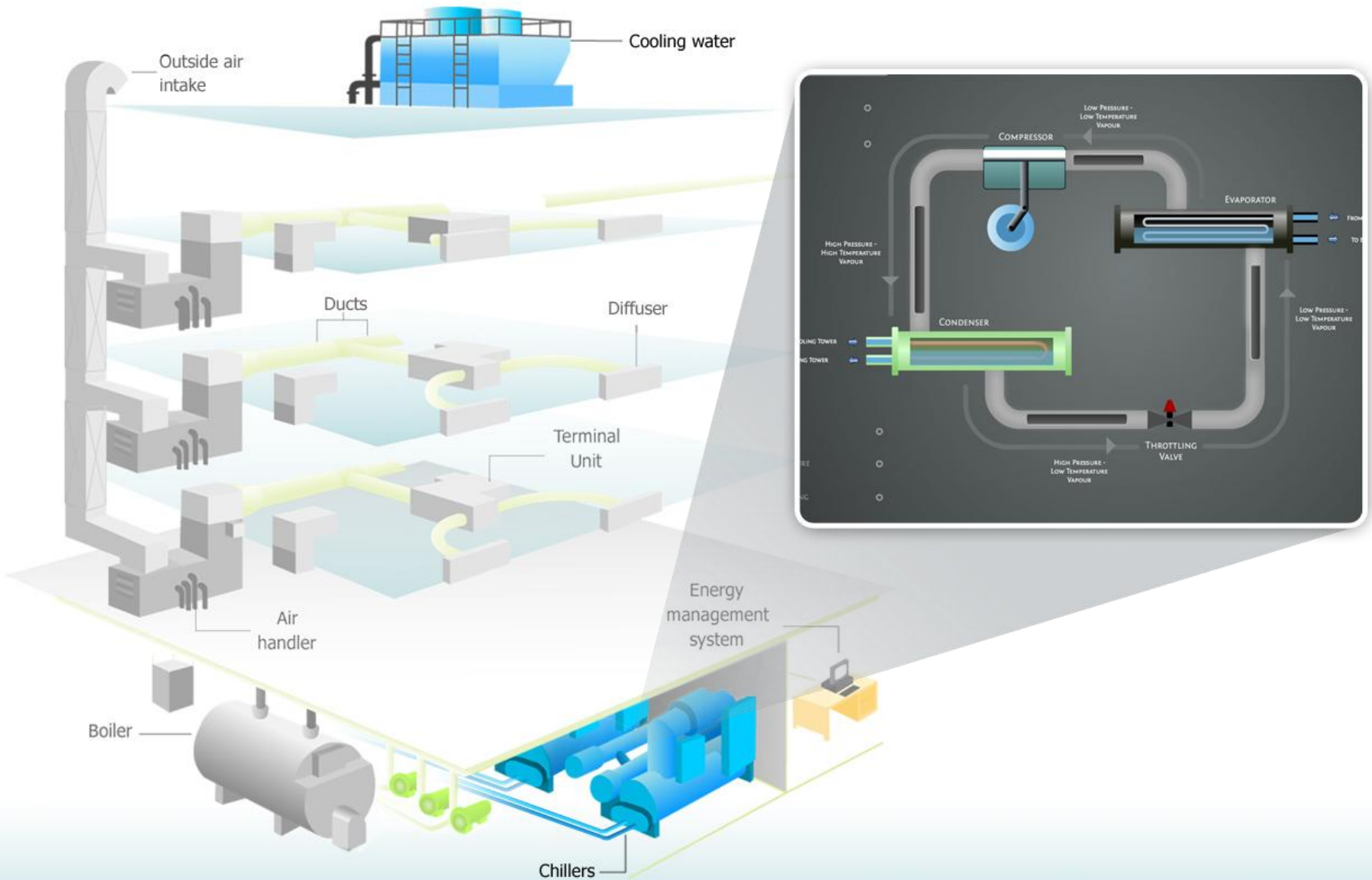
- Sewage pumps
- Water treatment plants
- Irrigation



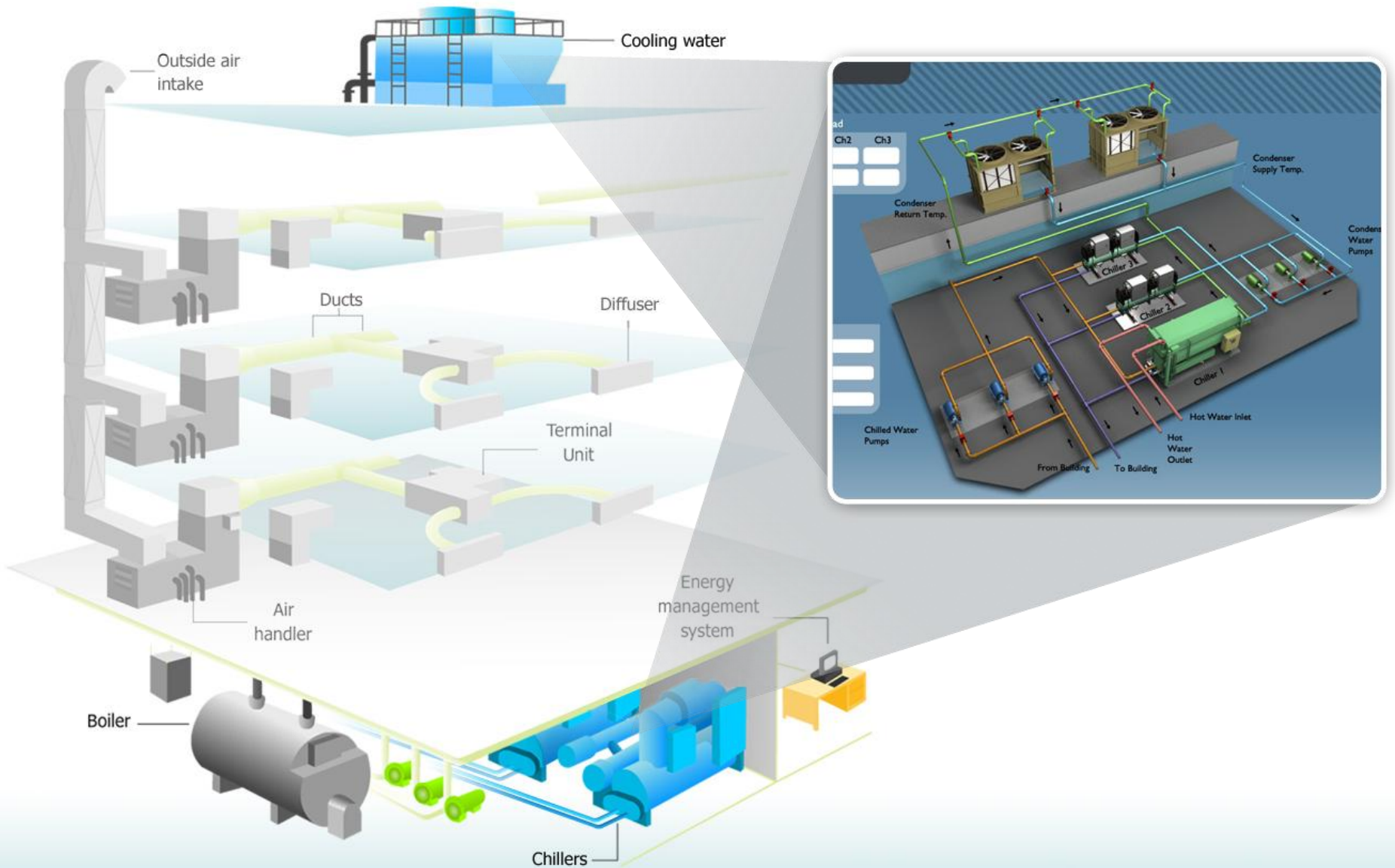
Hospitals

- Fire
- Lift
- Safety & security
- Energy
- Chiller / HVAC
- Boiler
- CCTV
- Carbon footprint

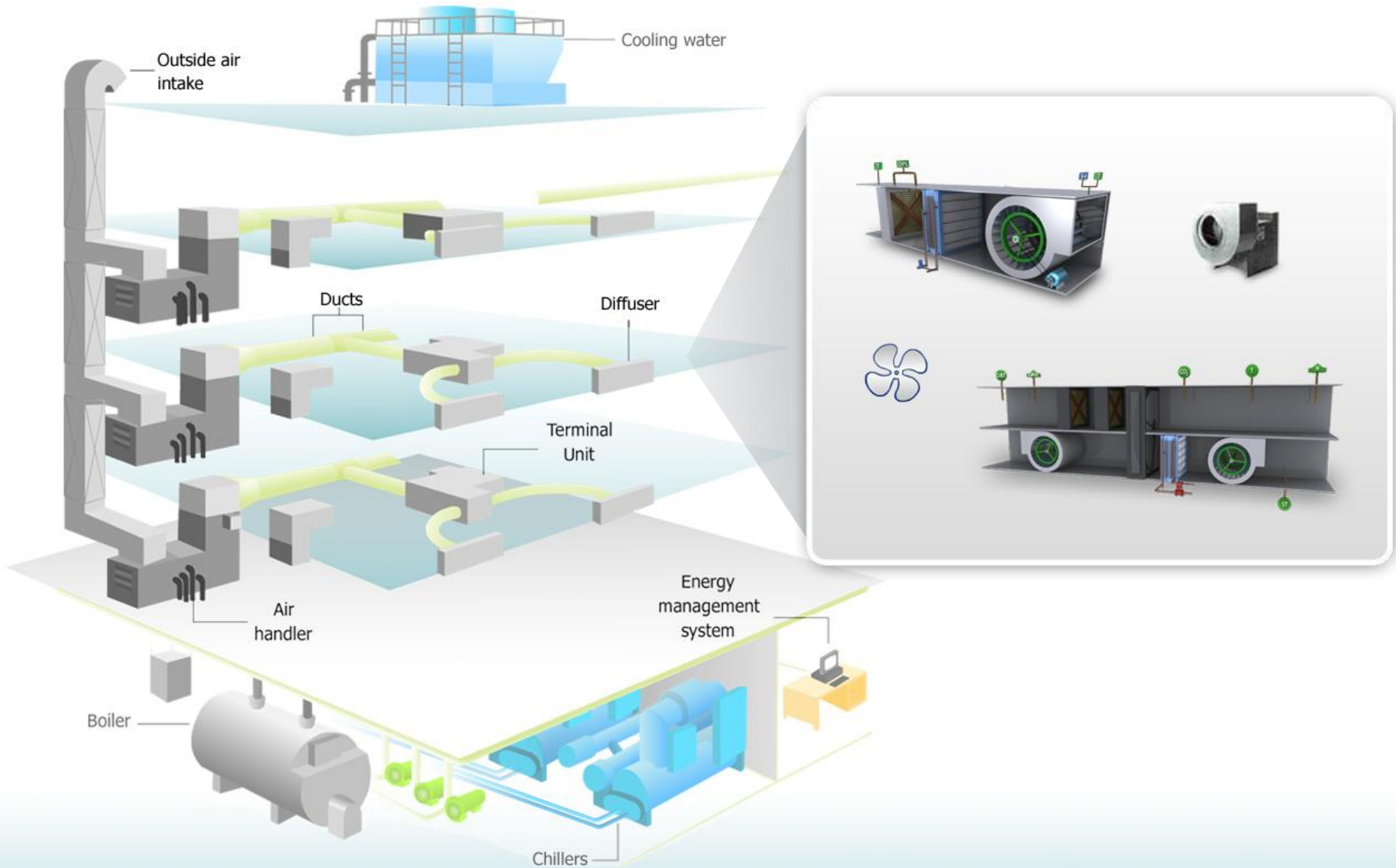
HVAC (Heating, Ventilation, Air Conditioning) Ecosystem



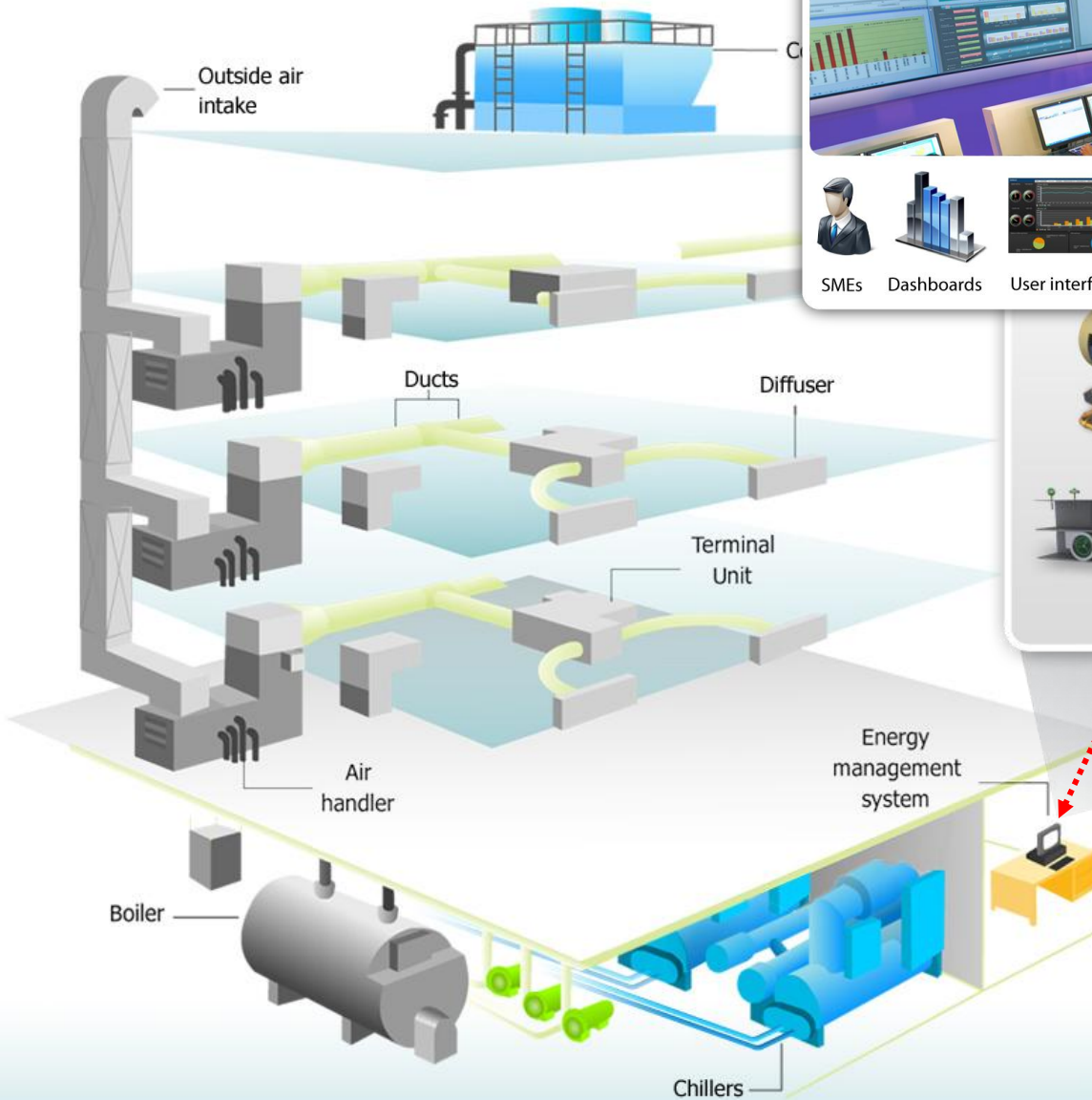
Water Ecosystem



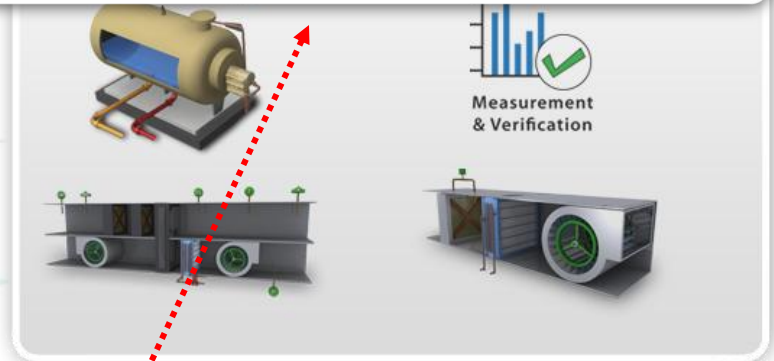
Air Ecosystem



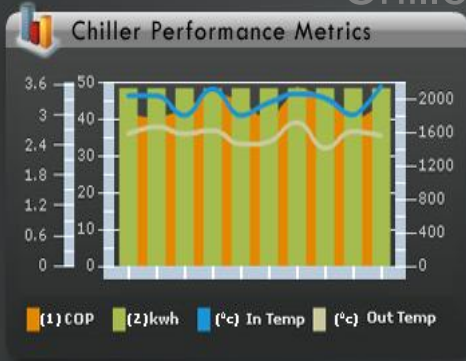
Monitoring



- SMEs
- Dashboards
- User interfaces
- Reports
- Carbon footprint measurement
- Benchmarking
- Remote monitoring
- Engineers



Chiller Plant Analysis Tool



43 C Outside Air Temperature

78 % Humidity

Electrical Load 66.5 kW

Energy Consumption 1312.4 kWh

detailed analysis

refrigeration cycle

Comp A

Run Hrs 4892.0 hrs

Percentage Load 70.0%

Comp B

Run Hrs 5179.0 hrs

Percentage Load 100.0%

COMPRESSOR B

- MOTOR CURRENT 100.0 A
- MOTOR TEMPERATURE 87.4 °C
- DISCHARGE GAS TEMPERATURE 53.5 °C
- DISCHARGE GAS PRESSURE 51.2 psi
- SUCTION PRESSURE 43.7 psi
- SATURATED SUCTION TEMPERATURE 5.3 °C
- OIL PRESSURE 45.9 psi
- OIL PRESSURE DIFFERENCE 2.5 psi
- SATURATED CONDENSING TEMPERATURE 36.1 °C

COMPRESSOR A

- MOTOR CURRENT 99.0 A
- MOTOR TEMPERATURE 90.3 °C
- DISCHARGE GAS TEMPERATURE 46.7 °C
- DISCHARGE GAS PRESSURE 117.6 psi
- SUCTION PRESSURE 44.0 psi
- SATURATED SUCTION TEMPERATURE 9.8 °C
- OIL PRESSURE 106.9 psi
- OIL PRESSURE DIFFERENCE 51.4 psi
- SATURATED CONDENSING TEMPERATURE 10.2 °C

FROM BUILDING 11.1 °C

TO BUILDING 7.7 °C

FROM COOLING TOWER 30.9 °C

TO COOLING TOWER 33.6 °C

Managed City Governance Service Oriented Architecture



Ubiquitous Managed Services Solution Across Business Verticals

CCTV Monitoring



Public Safety



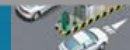
HealthCare



Facilities Control



Industrial process parameters



Parking Control



Waste Management



KIOSK Monitoring

Numerous Forms Of Smart Services...

Managed Services

- Portfolio management
- Event management
- Analytics

Provisioning

- Services
- SIM profile configuration
- Network configuration

Security

- Activation
- Deactivation
- Privacy
- Security

Transaction mgmt.

- Visibility
- Billing
- Reporting

IoT and Cloud Computing enable smart services ecosystem and collaboration opportunities

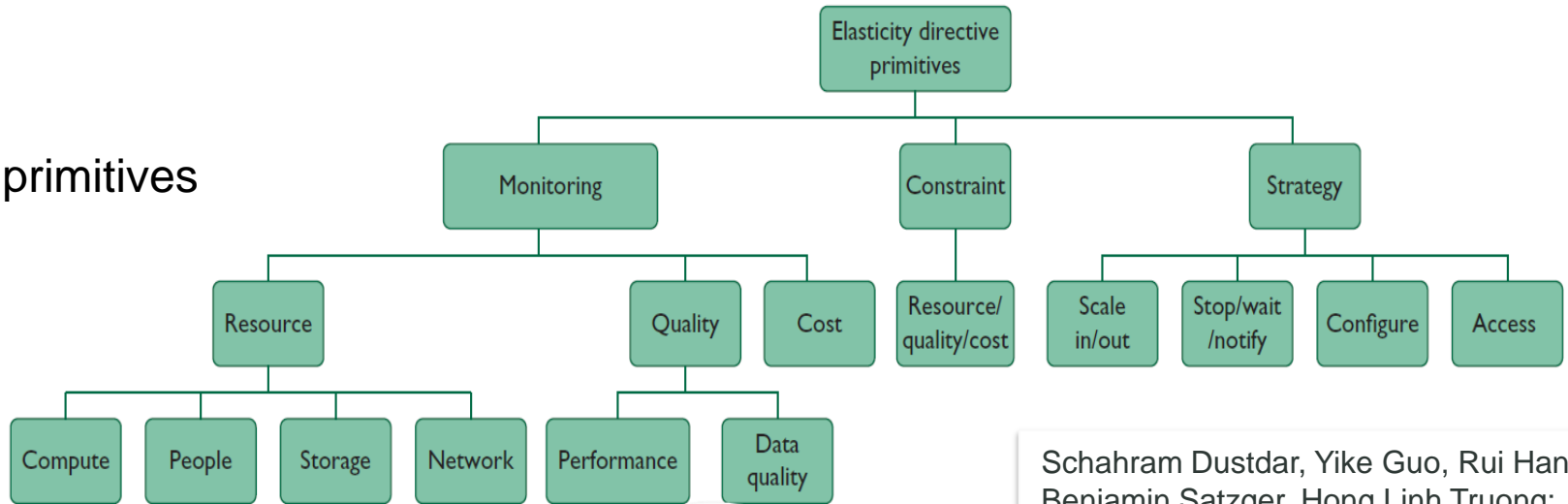
Some 50 billion devices and sensors exist for M2M applications



Elasticity Engineering

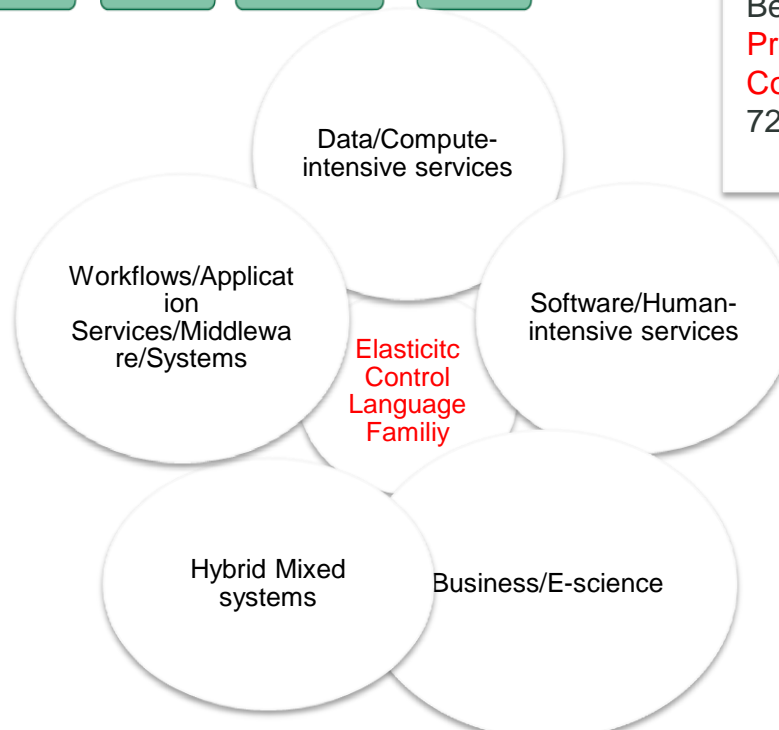
Specifying and controlling elasticity

Basic primitives



Schahram Dustdar, Yike Guo, Rui Han, Benjamin Satzger, Hong Linh Truong: **Programming Directives for Elastic Computing**. IEEE Internet Computing 16(6): 72-77 (2012)

Domain-specific/ Customized features



High Level Description of Elasticity Requirements

SYBL (Simple Yet Beautiful Language) for specifying elasticity requirements

SYBL-supported requirement levels

Cloud Service Level

Service Topology Level

Service Unit Level

Relationship Level

Programming/Code Level

#SYBL.CloudServiceLevel

Cons1: CONSTRAINT responseTime < 5 ms

Cons2: CONSTRAINT responseTime < 10 ms

WHEN nbOfUsers > 10000

Str1: STRATEGY CASE fulfilled(Cons1) OR fulfilled(Cons2): minimize(cost)

#SYBL.ServiceUnitLevel

Str2: STRATEGY CASE ioCost < 3 Euro : maximize(dataFreshness)

#SYBL.CodeRegionLevel

Cons4: CONSTRAINT dataAccuracy>90% AND cost<4 Euro



High Level Description of Elasticity Requirements

Current SYBL implementation

in Java using Java annotations

```
@SYBLAnnotation(monitors=„,constraints=„,strategies=„)
```

in XML

```
<ProgrammingDirective><Constraints><Constraint  
  name=c1>...</Constraint></Constraints>...</ProgrammingDirective>
```

as TOSCA Policies

```
<tosca:ServiceTemplate name="PilotCloudService"> <tosca:Policy name="St1"  
  policyType="SYBLStrategy"> St1:STRATEGY minimize(Cost) WHEN high(overallQuality)  
</tosca:Policy>...
```

Other possibilities

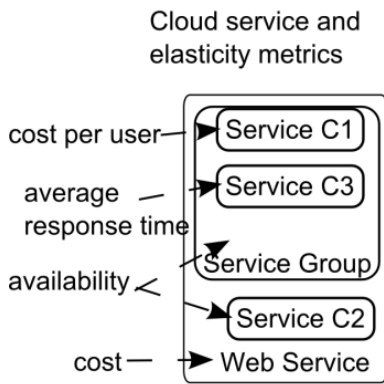
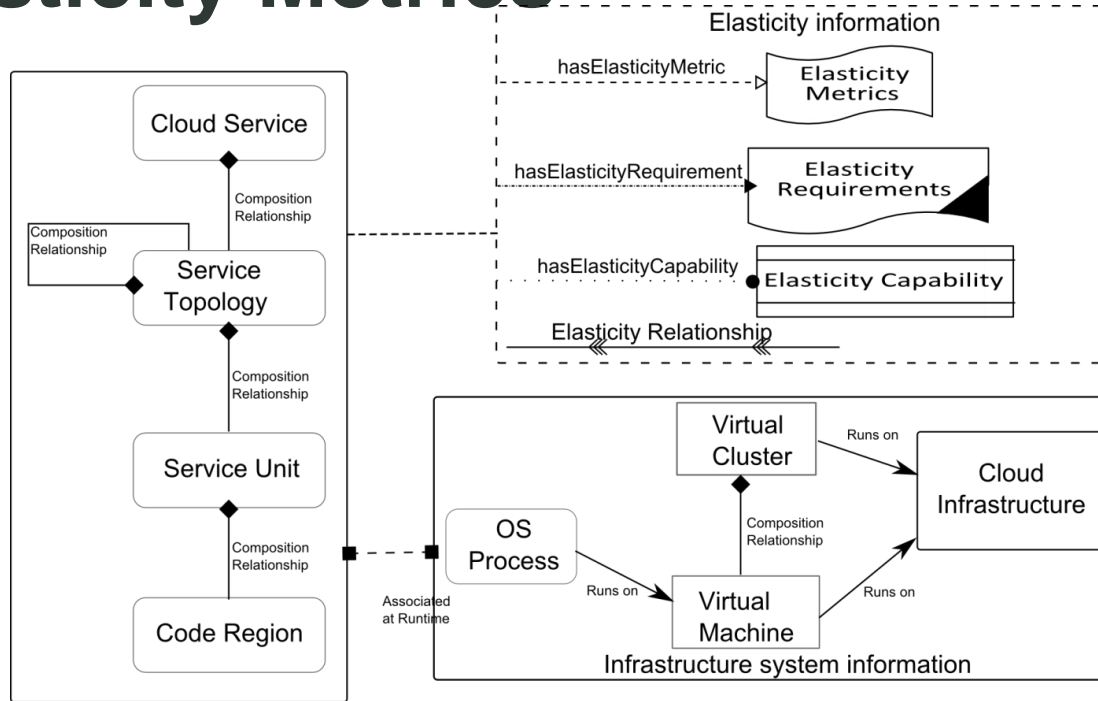
C# Attributes

```
[ProgrammingAttribute(monitors=„,constraints=„,strategies=„)]
```

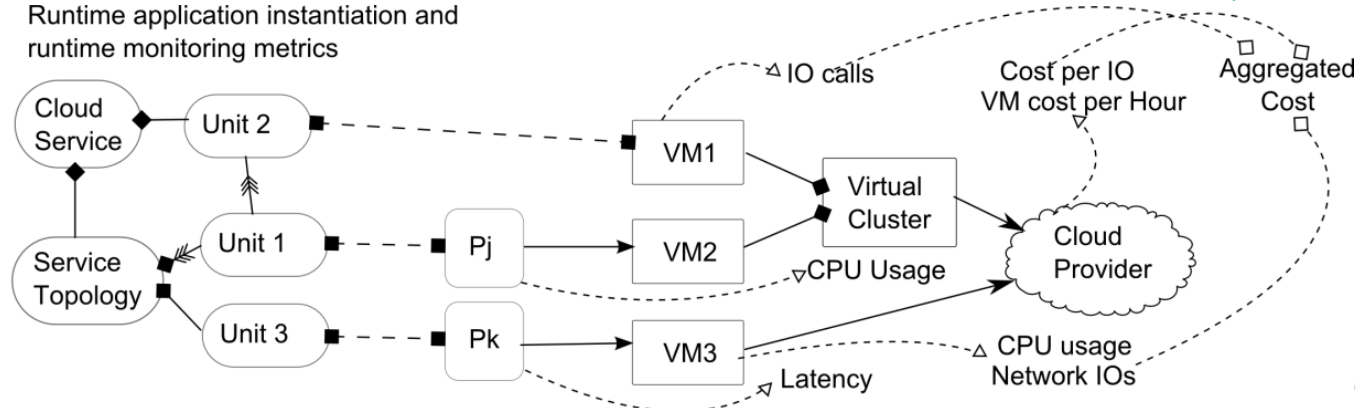
Python Decorators

```
@ProgrammingDecorator(monitors,constraints,strategies)
```

Mapping Services Structures to Elasticity Metrics



Runtime application instantiation and runtime monitoring metrics



Multi-level Control Runtime: Generating Elasticity Control Plans

Algorithm 3 Constraint enforcement

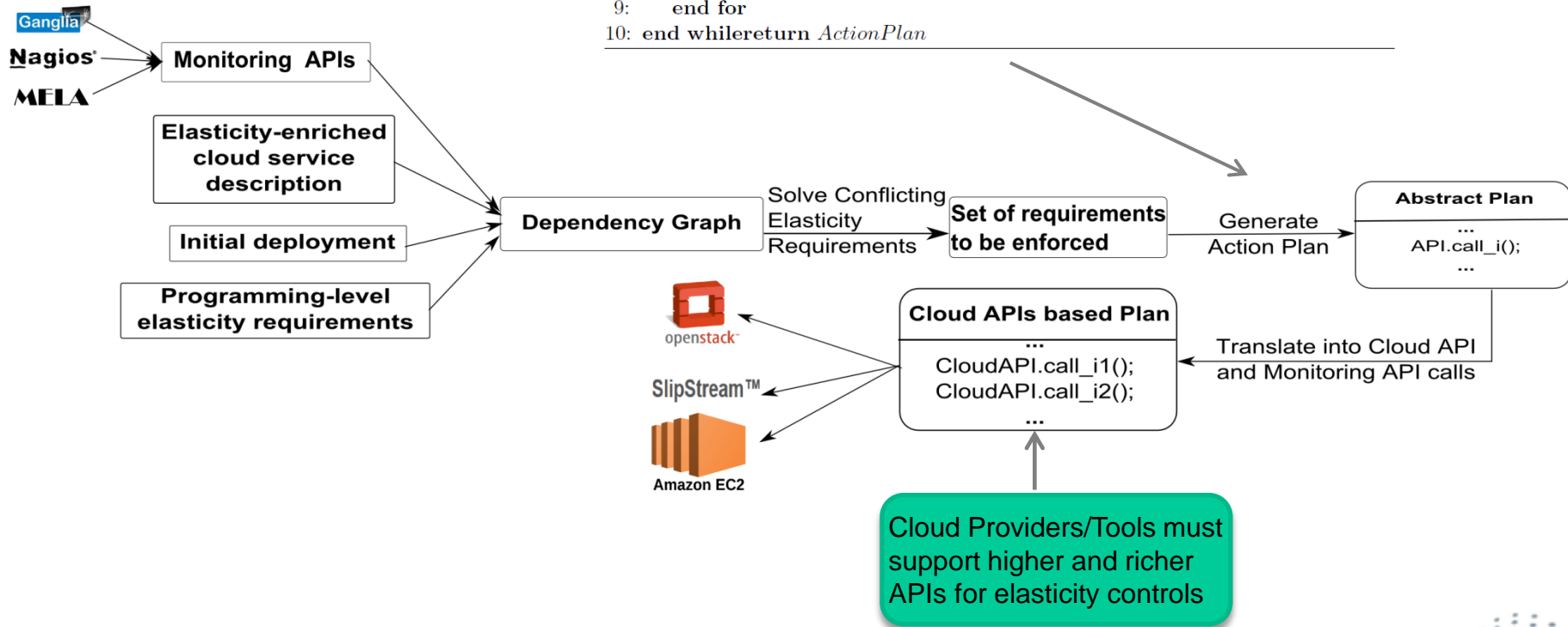
Input: *graph* - Cloud Service Dependency Graph

Output: *ActionPlan*

```

1: violatedConstraints = findAllViolatedConstraints(model)
2: while size(violatedConstraints) > 0 do
3:   for each level in cloudServiceAbstractionLevel do
4:     violatedConstraintsL = selectConstraints(violatedConstraints, level)
5:     actionSet = evaluateLevelEnabledActions(graph, violatedConstraintsL)
6:     Action = findAction(actionSet) with max(constraints fulfilled - violated)
7:     Add action Action to ActionPlan
8:     violatedConstraints = findAllViolatedConstraints(graph,
estimatedActionEffect(Action))
9:   end for
10: end while return ActionPlan

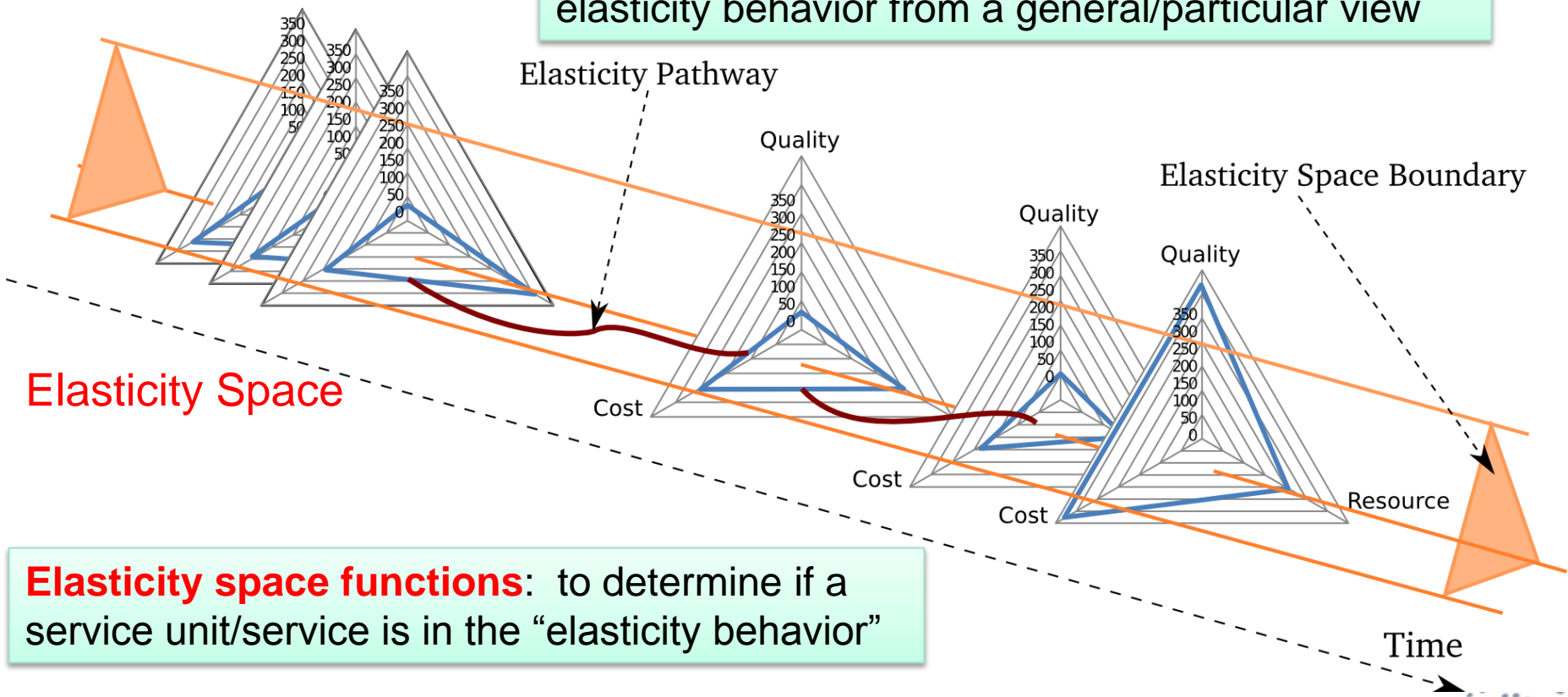
```



Elasticity Model for Cloud Services

Moldovan D., G. Copil, Truong H.-L., Dustdar S. (2013). **MELA: Monitoring and Analyzing Elasticity of Cloud Service. CloudCom 2013**

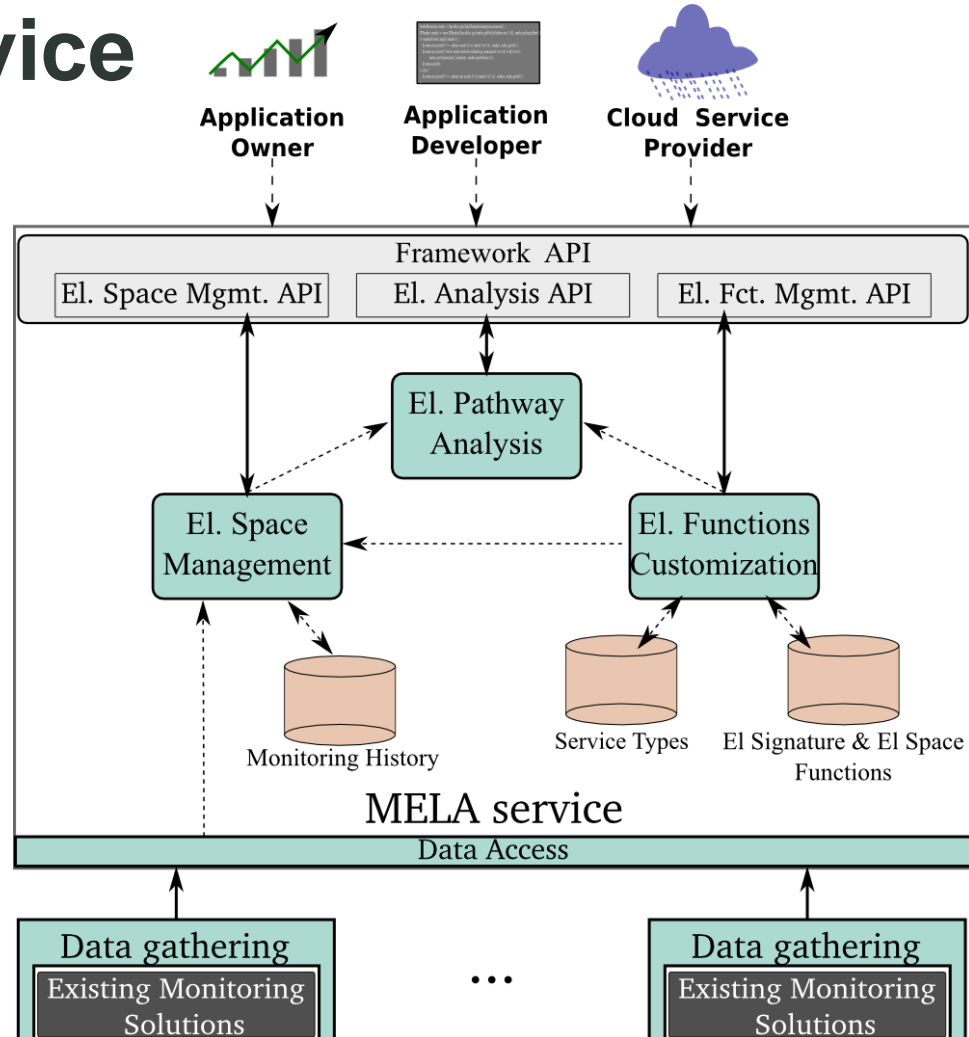
Elasticity Pathway functions: to characterize the elasticity behavior from a general/particular view



Elasticity space functions: to determine if a service unit/service is in the “elasticity behavior”



MELA -- Elasticity Monitoring as a Service



Multi-Level Elasticity Space

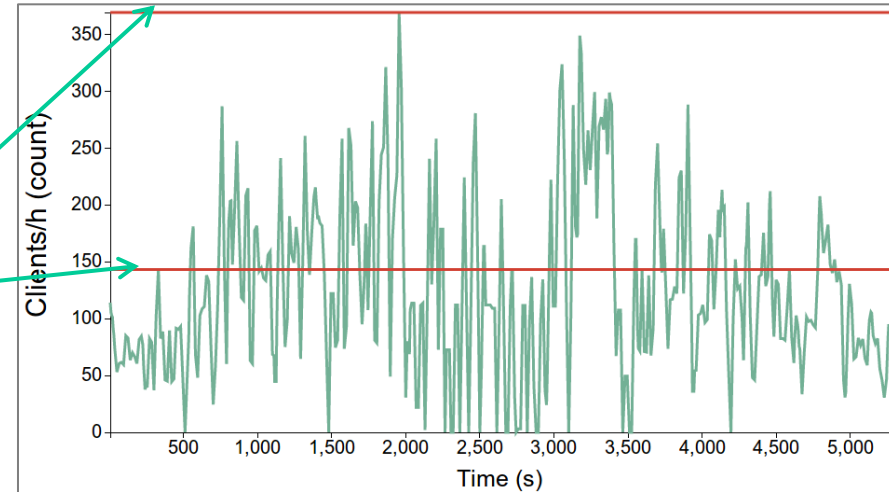
Service requirement

$COST \leq 0.0034\$/client/h$

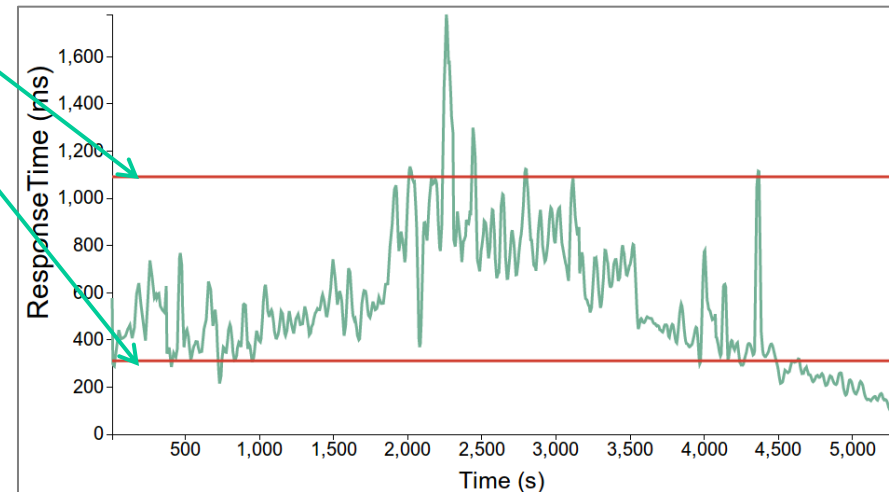
2.5\$ monthly subscription for each service client (sensor)

- **Determined Elasticity Space Boundaries**

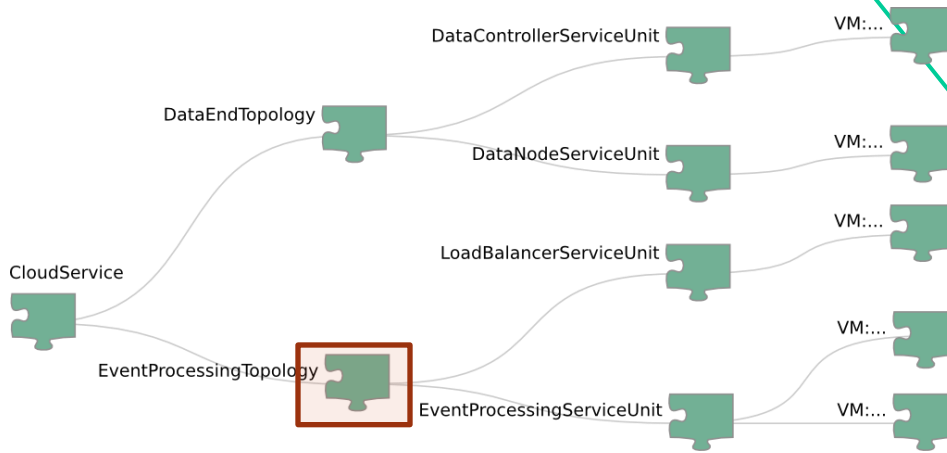
- Clients/h > 148
- $300ms \leq ResponseTime \leq 1100 ms$



Elasticity Space “Clients/h” Dimension



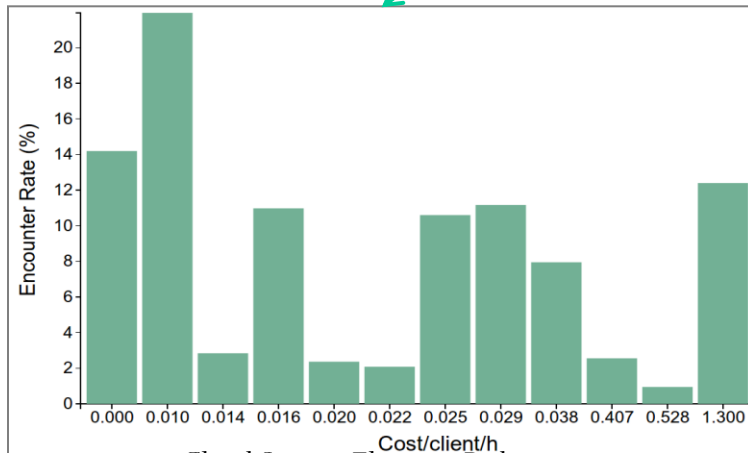
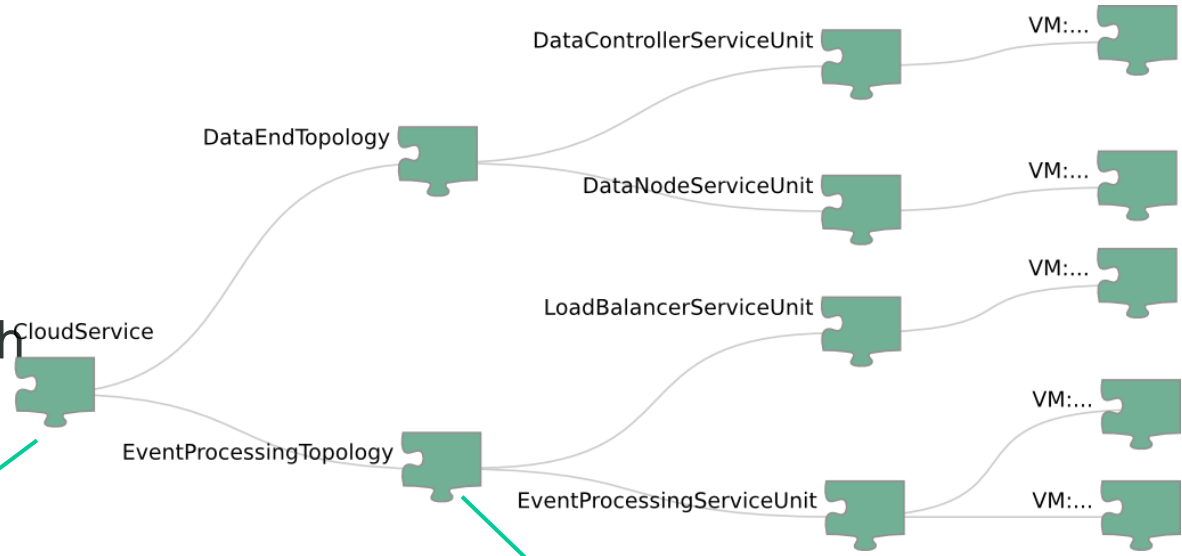
Elasticity Space “Response Time” Dimension



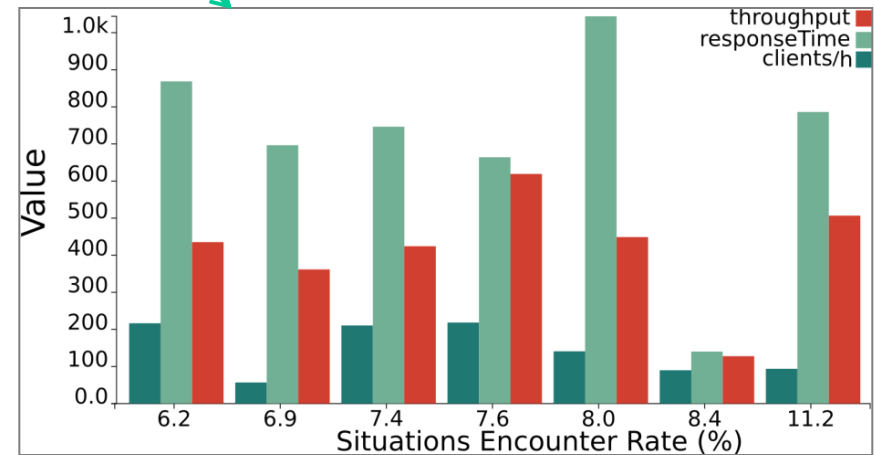
Service requirement

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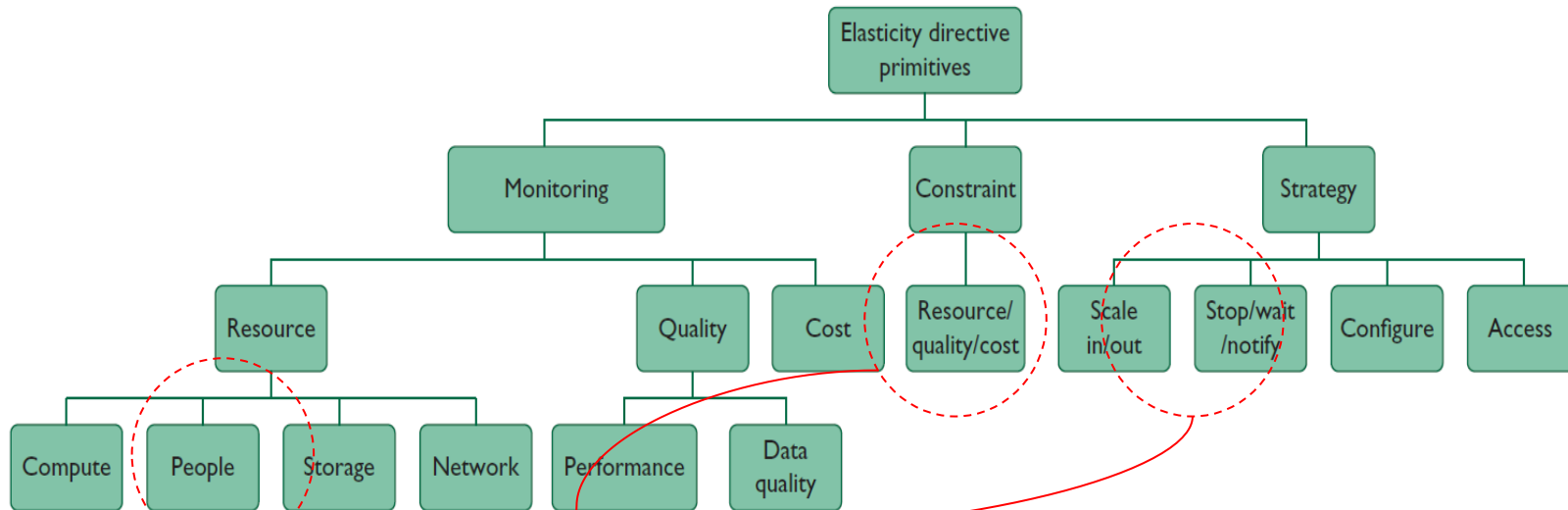


Cloud Service Elasticity Pathway



Event Processing service unit Elasticity Pathway

Specifying and controlling elasticity of human-based services



What if we need to invoke a human?

#predictive maintenance analyzing chiller measurement

#SYBL.ServiceUnitLevel

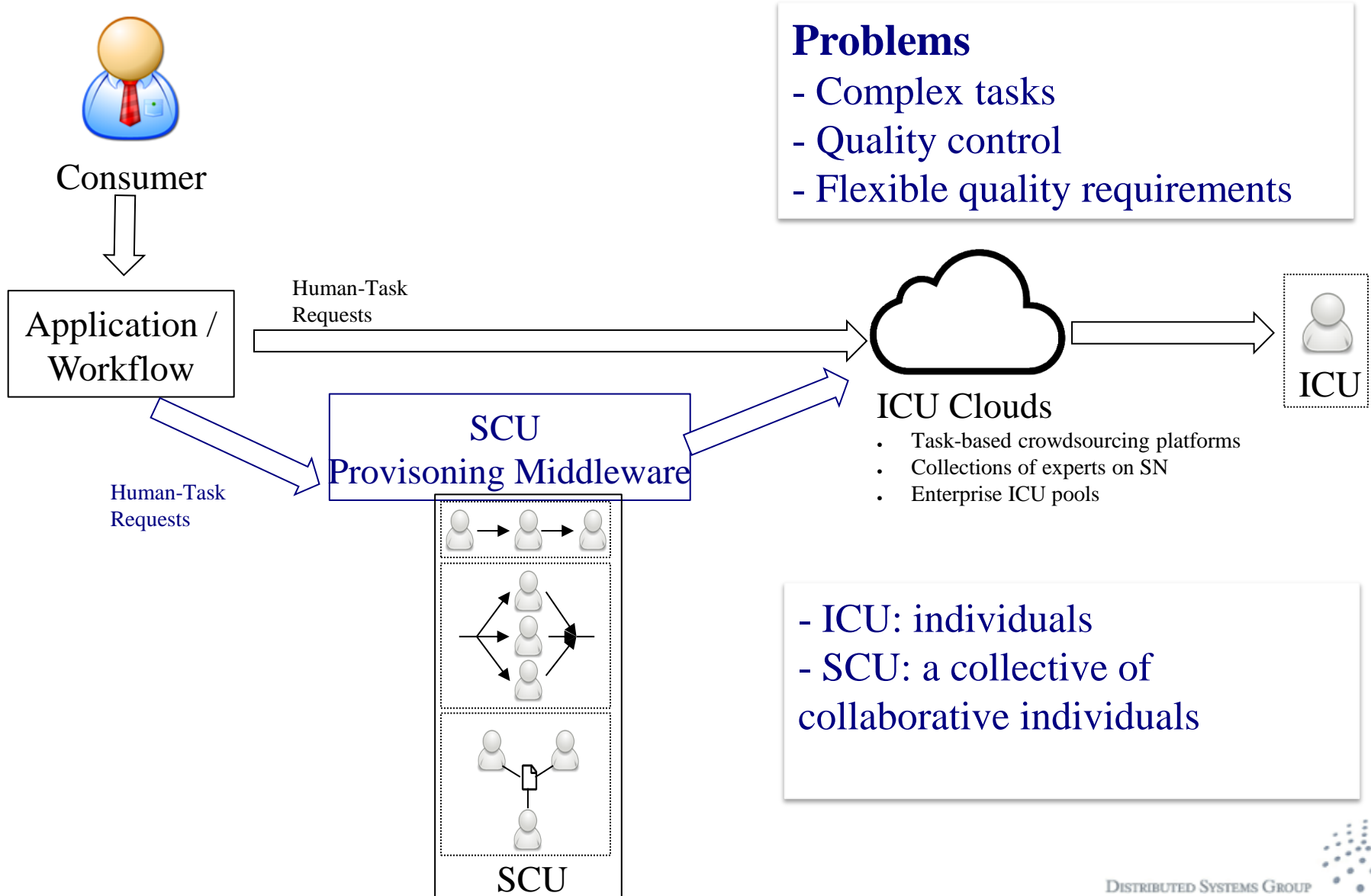
Mon1 MONITORING accuracy = Quality.Accuracy

Cons1 CONSTRAINT accuracy < 0.7

Str1 STRATEGY CASE Violated(Cons1):

Notify(Incident.DEFAULT, ServiceUnitType.HBS)

- Which **types** of human-based service instances can we provision?
- How to **provision** these instances?
- How to **utilize** these instances for different types of tasks?
- Can we **program** these human-based services together with software-based services
- How to program **incentive strategies** for human services?

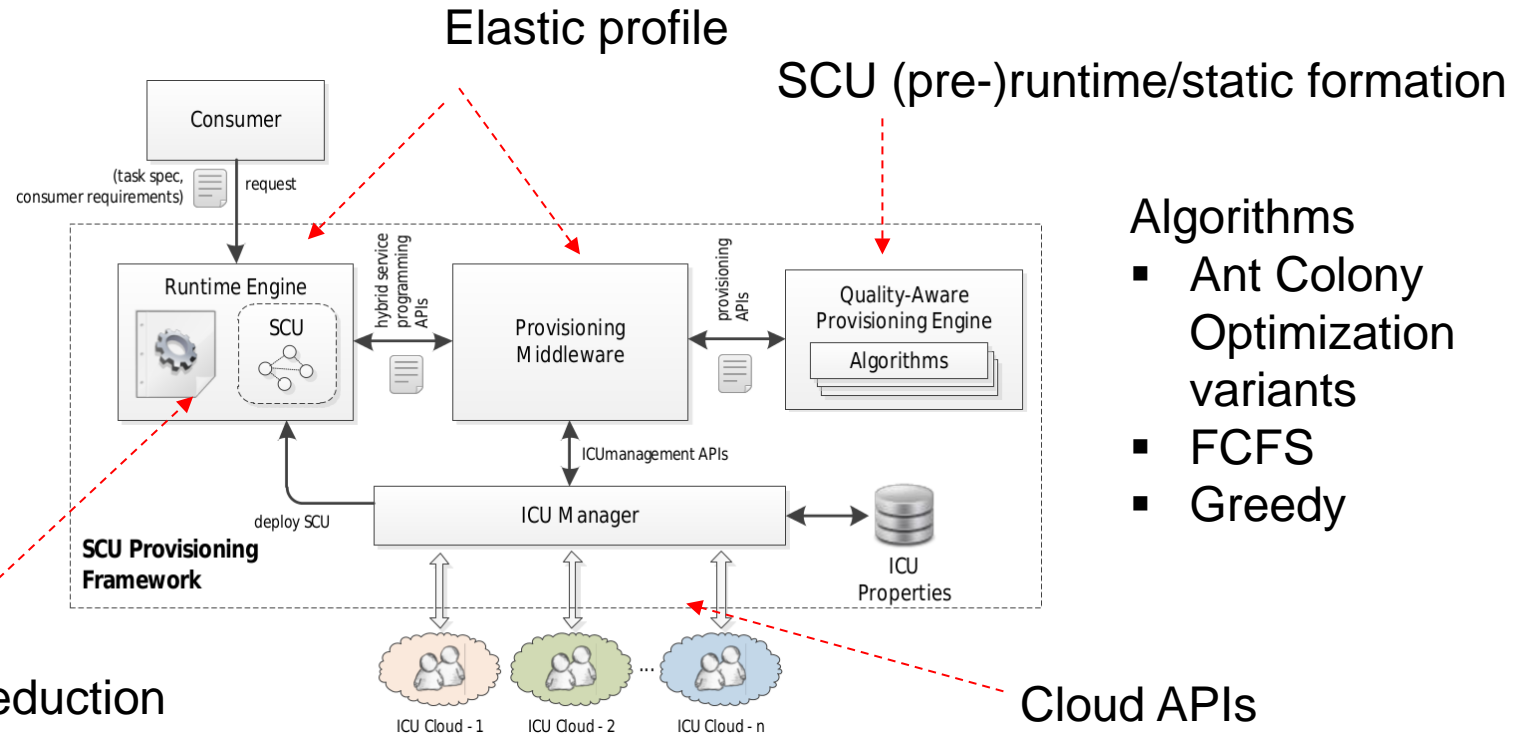


Problems

- Complex tasks
- Quality control
- Flexible quality requirements

- ICU: individuals
- SCU: a collective of collaborative individuals

Elastic SCU provisioning atop ICUs



Mirela Riveni, Hong-Linh Truong, and Schahram Dustdar, **On the Elasticity of Social Compute Units, CAISE 2014**

Muhammad Z.C. Candra, Hong-Linh Truong, and Schahram Dustdar, **Provisioning Quality-aware Social Compute Units in the Cloud, ICSSOC 2013.**

Conclusions (1) – Engineering Elasticity

The evolution of underlying systems and the utilization of different types of resources under different models for elasticity requires

- Complex, open **hybrid service unit provisioning frameworks**
- Different **strategies** for dealing with different types of tasks
- **Quality issues** for software, data, and people in an integrated manner

Conclusions (2) – Engineering Elasticity

- **Service engineering analytics** of elastic systems
 - Programming hybrid compute units for elastic processes
 - Elasticity specifications and reasoning techniques
 - Elasticity space/pathway analytics

- **Application domains**
 - “Social computer“ and smart cities (FP 7 FET Smart Cities and PC3L)
 - Computational science and engineering (FP 7 CELAR)



Thanks for your attention!

Prof. Dr. Schahram Dustdar

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